Paradox Quick Reference Guide

NOTE: *If the alarm panel is in SLEEP MODE, press the [CLEAR] button to activate it.*

Arm / Disarm System / Bypass Zones

Regular Arming:

Press **[ARM}** + **[USER CODE]**

Stay Arming (perimeter only if programmed):

Press **[STAY]** + **[User Code]**

Disarm:

Press **{OFF]** + **[USER CODE]**

Bypass Zones:

Press **[BYP]** + **[USER CODE]**   (The bypass key will flash)

Enter Zone number (for single digit zones 1-9 add 0 first. eg; 04 for zone 4)

Press **[ENTER}**

NOTE: *Bypassed zones are removed on disarming of the system*

User Code Maintenance

Adding / Modifying a User

Press the **[⏻]** + **[MASTER CODE}**

Enter User (ie; 01-32)

Enter a 4 digit **[USER CODE]** + **[USER CODE]** + **[ENTER]**

[CLEAR]

Deleting a User

Press **[⏻]** + **[MASTER CODE]**

Enter User (ie; 01-32)

Press and hold **[SLEEP]** until you hear a confirmation beep

[CLEAR]

Troubleshooting

The following section provides information on the different troubles associated with your MG/SP control panel. To view the trouble display, press TBL on your MG/SP keypad. The following table outlines the troubles appearing in the main menu and their corresponding sub-menu troubles. To view the sub-menu troubles, press the trouble's respective key in the main menu.

NOTE: *Keypads can be programmed to emit a beep every five seconds, whenever a new trouble condition has occurred. Press TBL to stop the beeping.*

Description of troubles for MG/SP control panels

Key	Main Menu Trouble	Key	Sub-menu Trouble
1	Wireless zone low battery	1 to 32	Zones in low battery
2	Power trouble	1	Low/no battery on the control panel
		2	AC failure on control panel
		3	Auxiliary overload on control panel
		4	Wireless keypad AC failure
		5	Wireless keypad battery failure
		6	Wireless repeater AC failure
		7	Wireless repeater battery failure
		8	Wireless siren AC failure
		9	Wireless siren battery failure
3	Bell trouble	1	Bell disconnected on control panel
		2	Bell overload on control panel
4	Communication trouble	1	Telephone line monitoring on control panel
		2	Fail to communicate on monitoring telephone 1, on control panel
		3	Fail to communicate on monitoring telephone 2, on control panel
		5	Fail to communicate on voice telephone, on control panel
		6	Fail to communicate with PC, on control panel
		7	Fail to communicate with IP receiver 1 or 2 (GPRS)
		8	Fail to communicate with IP receiver 1 or 2 (IP)

Key	Main Menu Trouble	Key	Sub-menu Trouble
4 (Cont)	Communication trouble (Cont)	9	GSM no service (GSM network failure)
		10	IP module no service (network failure)
		STAY	GSM RF jamming
		OFF	IP receiver unregistered (IP/GPRS)
5	Tamper and zone wiring failure	1 to 32	Zones in tamper and zone wiring failure
6	Module tamper trouble	1	2WPGM
		2	Keypad bus
		3	ZX8 bus module
		4	RTX3 bus module
		5	Wireless siren
7	Fire loop trouble	1 to 32	Zones in fire loop trouble
8	Timer loss	N/A	
9	Wireless zone supervision loss	1 to 32	Zones in supervision lost
		STAY	RF jamming trouble
0 (10), or 10	Module supervision loss	1	2WPGM
		2	Keypad bus (panel reset will not clear this trouble; clear it in section [955])
		3	ZX8 bus module
		4	RTX3 bus module
		5	Wireless keypad
		6	Wireless repeater
		7	-
		8	VDMP3
		9	PCS series
		10	IP100
		STAY	Wireless siren
16	Keypad fault (K32, K32RF, K37, K35 only)	N/A	
17	Upgrade panel to V3.2 or higher (K37 only)	N/A	
SLEEP	Keypad fault (K636, K10V/H only)	N/A	